

The Care Quality Commission

The Care Quality Commission is the **independent regulator** of all health and social care services in England. The primary purpose is to ensure health and social care services provide people with **safe, effective, compassionate, high-quality care** and to encourage care services to **improve**.

The CQC **publish findings**, including performance ratings, to help people choose care. All services that are inspected are mandated to publicly display the CQC rating.

Viapath is an independent pathology provider **registered** with the Care Quality Commission to provide:

- Diagnostic and screening services
- Blood and Transplant services

Dougie Dryburgh, CEO is the **Nominated Individual for Viapath**.

Registrant Manager has to be an individual who is accountable for the allocation of resources and has direct management responsibility for front-line services.

Service locations and **Viapath CQC Registrant Manager** - Table 1.

Location	Registrant Manager
Viapath Analytics Bedford Hospital Bedford, MK42 9DJ	Mr Guy Humphrey, General Manager Guy.Humphrey@bedfordhospital.nhs.uk
Viapath Analytics Guy's Hospital Great Maze Pond London SE1 9RT	Analie Booth (applicant) Director of Operations – Reference services analie.booth@viapath.co.uk
Viapath Analytics St Thomas' Hospital Westminster Bridge Road London SE1 7EH	Analie Booth (applicant) Director of Operations – Reference services analie.booth@viapath.co.uk
Viapath Analytics Bessemer Wing King's College Hospital Denmark Hill SE5 9RS	Liz Ford Director of Operations – Core services Liz.ford@nhs.net
Viapath Analytics Princess Royal University Hospital Farnborough Common, Orpington, BR6 8ND	Liz Ford (Darren Costello applicant) Director of Operations – Core services Liz.ford@nhs.net

CQC undertake announced and unannounced visits. Following inspection the provider receives an Inspection report and an **Overall rating** with five further ratings for the following **five domains**:

Is the service

- Safe?
- Effective?
- Caring?
- Responsive?
- Well-led?

Last **inspections in Viapath** occurred in 2013 under the old assessment regime. Bedford had an unannounced visit on 22nd December 2013.

Discussions and Heads of Terms being agreed with UKAS to undertake pathology services inspections on behalf of CQC.

NHS Partner Trusts inspection

CQC are moving to inspect all hospitals annually. Visits are already planned at Bedford and GSTT soon.

CQC can **approach anyone in the hospital** to speak with and therefore our employees are supported to prepare for a CQC visit together with the acute Trust.

The **CQC** make **significant data requests** before a visit which assists them with targeting their inspection. If they require data or information which is held by Viapath, then the **Trust must make a direct request to Viapath** via the CEO or nominated individual.

The **Viapath CQC registrant manager** also play an important role in **coordinating requests** and ensuring the information is provided quickly.

Website

<https://www.cqc.org.uk/about-us>

NHS Trust overall ratings

Bedford - REQUIRES IMPROVMENT

Guy's - GOOD

KCH – Denmark Hill REQUIRES IMPROVMENT

KCH - PRUH REQUIRES IMPROVMENT

STH - GOOD